

Terms and Policies



Payment Terms:

All orders will be shipped COD/Cash, certified check, or prepaid. Visa, American Express, Discover, and MasterCard accepted.

Product and Pricing Policy:

Prices: All prices are quoted F.O.B. Ventura, CA.

Product changes: Magna Charger's mission is to provide its customers with the highest quality products at very competitive prices. With this in mind, Magna Charger reserves the right to change design, materials, packaging, and product specifications.

Pricing Changes: Magna Charger reserves the right to change pricing without notice.



Freight Policy:

Prepaid Freight: All orders of 10 Magna Charger systems or more will be shipped prepaid to a single destination within the continental United States, F.O.B. Ventura, CA by U.P.S. Ground or equivalent, or common carrier.

Foreign Orders: Shipments to overseas customers are to be arranged for, and paid by bank transfer.

F.O.B. Orders: All orders not meeting the prepaid freight criteria will be shipped F.O.B. Ventura, CA by U.P.S. Ground or equivalent, or common carrier.

Claims: It is the responsibility of the customer to file freight damage claims immediately after receiving the shipment, with the freight company. Copies of completed freight claim form must be sent immediately to Magna Charger.

Back Orders:

Back orders are shipped on a "date ordered" priority.

Returns Policy: Return Goods Authorization (RGA) is required for any return. No returns will be accepted without prior RGA. We require this assigned number to be prominently displayed on the outside of the package. All returns must be shipped freight prepaid. A 15% restocking fee will be assessed on all returns.

Stock Adjustments:

Pre-approval is required. Return Goods Authorization (RGA) is required for any return. No returns will be accepted without prior RGA. We require this assigned number to be prominently displayed on the outside of the package. All returns must be shipped freight and return freight prepaid. All returned merchandise must be shipped in original containers and determined by Magna Charger to be in new, saleable condition before credit is awarded. A one-for-one offsetting order is required. Stock adjustments are allowed two times per year from date of first invoice of calendar year.



Limited Warranty:

Magna Charger warrants its products against defects in materials or workmanship for a period of three years from the date of sale, and the Magna Charger's receipt of the warranty registration card. Warranty does not cover products that fail due to accident, alteration, misuse, neglect, racing, improper installation, abuse, or when used in applications for which they were not designed or approved. See Warranty card for complete details.